

Division of IT

Refund Policy

“All charges should be reviewed by customer on a monthly basis if there are any billing disputes, they must be submitted within 30 calendar days.

When a refund for the goods and/or services is requested it will be reviewed for consideration and credit will be applied if needed. The credit will be applied retroactively for one billing cycle.

We will adjust the amount due on the invoice for the next month. If the services are no longer billing to the customer and a refund is due, a refund will be issued to the customer by our Business Office.”